

#Ymrestru2022

#Enrolment2022



Frequently Asked Questions

I haven't received an Enrolment appointment time – when should I come in to complete enrolment?

If you applied after the middle of August, you may not have received an Enrolment Appointment. Please come to enrol between Thursday, 25 August and Friday, 2 September.

How do I change course?

After you have completed your registration for enrolment you will come to an Enrolment Appointment in College to discuss your course with the tutor who will be able to change your course. Just let them know that you would like to change course.

What if I can't pay?

Get in touch with our Student Services team who may be able to help you:

studentsupport@nptcgroup.ac.uk

When will I get my timetable?

You should get your timetable before your courses starts; you'll be able to see it in your Learner Hub account.

I have a medical condition, who do I tell?

You'll tell us about this when you fill out your registration for enrolment.

I have an Additional Learning Need (ALN), who do I tell?

You'll tell us about this when you fill out your registration for enrolment.

I have a criminal conviction; will this stop me enrolling?

It depends on what your conviction is for, we will do a risk assessment before you can attend Enrolment.

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Is there anything I need to buy for my course?

Some courses will require equipment such as a sports kit or work boots, you can find more information, <https://www.nptcgroup.ac.uk/student-zone/before-you-start/subject-specific-information>

I don't have ID what can I do?

We can accept a few different types of ID, such as a passport, driving licence and birth certificate. If you don't think you have ID, please get in touch with us to discuss at admissions@nptcgroup.ac.uk

What if I don't have proof of my qualifications?

You can contact the examining body that you sat your exams under and request a copy. Most people in Wales will have sat their qualifications with WJEC, and they can be contacted through this link, <https://www.wjec.co.uk/home/student-support/replacement-exam-certificates>