



## NPTC Group of Colleges QAA Quality Enhancement Review Action Plan November 2022

Area	Action	Lead	Other Staff	Target Dates
<p><b>Affirmation 1</b> The review team affirms the development of the Quality Assurance Handbook in order to centralise the policies and procedures relevant to quality assurance in an accessible manner</p>	<p>Complete the Quality Assurance Handbook in order to centralise the policies and procedures</p>	<p>HEM</p>	<p>APHE</p>	<p>Feb 2023</p>
<p><b>Affirmation 2</b> The review team affirms the steps being taken to map quality processes to the UK Quality Code for Higher Education in order to ensure practices are continually reviewed and monitored to ensure ongoing alignment with sector expectations</p>	<p>Complete the mapping of the quality processes to the UK Quality Code for Higher Education</p>	<p>HEM</p>	<p>APHE</p>	<p>Feb 2023</p>
<p><b>Affirmation 3</b> The review team affirms the progress being made in the effective collection and use of HE data in order to inform decision making and evaluation</p>	<p>Continue to develop the collection and use of HE data in order to inform decision making and evaluation</p>	<p>HEM</p>	<p>APHE</p>	<p>Feb 2023</p>
<p><b>Commendation 1</b> The review team commends the institution's expansion of the HE staff team to recognise the distinctiveness of the HE provision and to create a HE community, in order to enhance the student experience</p>	<p>Continue to ensure that the HE staff team is adequately resourced to support a distinctive HE provision to enhance the student experience</p>	<p>APHE</p>	<p>HEM</p>	<p>March 2023</p>

<p><b>Commendation 2</b> The review team commends the institution's commitment to providing tailored support to students to meet their academic and pastoral needs so as to enable them to achieve their potential</p>	<p>Continue to provide excellent student support to allow students to fulfil their full potential</p>	<p>AP:S</p>	<p>APHE</p>	<p>March 2023</p>
<p><b>Commendation 3</b> The review team commends the numerous steps taken to ensure continuity in teaching, learning, student support and well-being during the pandemic</p>	<p>Continue to embed the steps taken to ensure the continuity in teaching, learning, student support and wellbeing</p>	<p>APHE</p>	<p>HECs</p>	<p>December 2023</p>
<p><b>Commendation 4</b> The review team commends the College's commitment to encouraging all HE staff to pursue professional development in relation to teaching, learning and student support at HE level in order to benefit the individual and the student body</p>	<p>Continue to support staff to pursue professional qualifications that benefit the student body</p>	<p>APHE</p>	<p>SDO</p>	<p>July 2023</p>
<p><b>Commendation 5</b> The review team commends the development and effective use of digital technology across the College, within a supportive environment, enabling the ongoing enhancement of teaching and learning</p>	<p>Continue to develop the effective use of digital technology across the college</p>	<p>APHE</p>	<p>ITSM</p>	<p>July 2023</p>
<p><b>Commendation 6</b> The review team commends the institution's commitment to student engagement and the student voice, enabling students to contribute to the overall quality of provision</p>	<p>Continue to work in partnership with students</p>	<p>APHE</p>	<p>APS</p>	<p>March 2023</p>