

NPTC GROUP OF COLLEGES STUDENT HANDBOOK 2023/24

AFAN COLLEGE • BRECON BEACONS COLLEGE
LLANDARCY ACADEMY OF SPORT
MAESTEG CONSTRUCTION CENTRE OF EXCELLENCE
NEATH COLLEGE • NEWTOWN COLLEGE
PONTARDAWE COLLEGE • SWANSEA CONSTRUCTION CENTRE

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WELCOME

I am delighted to welcome you to NPTC Group of Colleges and pleased that you have chosen to take your next steps in education with us. I am sure your time at the College will be enjoyable, successful and that you will achieve your personal goals.

For most of you, college will be a new experience. College isn't just about studying, although that should be your main reason for being here, it is also a major step on the road to independence and your passage to university or employment. We have outstanding and committed staff who will give you all the support and guidance you need, whilst at the same time offering you the opportunity to work and study in a mature environment. We also have outstanding results and great Estyn reports. Our Student Support team have also been shortlisted in this year's Times Education Supplement (TES) FE Awards for their Support for Learners, so you can be assured you are indeed in good hands and you could not have made a better choice! I look forward to meeting you and wish you well in your studies at college and in your future career.

USEFUL CONTACT DETAILS

NPTC Group of Colleges Main Switchboards 0330 818 8100 for all College sites

Course Enquires and Applications: admissions@nptcgroup.ac.uk

Student Support Advice and Guidance: studentsupport@nptcgroup.ac.uk



Mark Dacey
Principal/Chief Executive Officer
NPTC Group of Colleges



COURSE RELATED

COLLEGE LIFE

College life will seem very different to school. The campus is probably bigger than your school site, you do not have to wear a uniform (unless your course requires you to do so) and there are no bells or buzzers.

INDUCTION PROGRAMME

Once you have enrolled at college you will receive a thorough induction programme with your personal tutor/course

co-ordinator, where delivery methods, timetables etc will be discussed in detail. This will help you to settle in and understand the way the College operates and how you can make full use of the opportunities and facilities on offer.

Once enrolled you will be issued with a unique student ID number and password. It is important that you remember them. You will use these to log on to **all** college systems and resources.

If you have difficulty logging in and need help resetting your password e-mail: **itservices@nptcgroup.ac.uk**

HAVE YOUR OWN DEVICE (HYOD)

You will need access to a digital device to complete your course, which may be a mix of face-to-face sessions in college and online learning. The online learning will sometimes be tutor led and sometimes you will be set tasks to get on with yourself as independent study. The College has created a learning environment where you can learn on campus and home. Access to a suitable device at home will be important. A suitable device is a wireless enabled laptop, netbook, iPad or tablet. NPTC Group of Colleges has improved Wi-Fi at all sites and will still provide specialist IT resources.

Once enrolled all students are provided with an OFFICE 365 account. OFFICE 365 is cloud based service which includes WORD, EXCEL. PowerPoint, OneDrive, OneNote and Teams. Students can download, install and use Office on their personal device. Students log into OFFICE 365 using their College username and password. Students have access to their college work and saved files from anywhere with an internet connection using Office 365 and Moodle – the Colleges Virtual Learning Environment - VLE.

If you don't already have a digital device such as a laptop or a chrome book that is suitable for educational purposes and are unable to purchase one, you may be eligible to borrow equipment from the College for the duration of your course.

Borrowed equipment remains the property of the College but you will be able to take it home as well as use it on campus when you attend for lessons.

Any student may apply to borrow a digital device, resources are limited, priority will be given to students who are most in need. Priority students are those who are in Local Authority Care are Care Leavers, Carer, Young Adult Carers, or have an Additional Learning Need, are eligible for EMA/WGLG and have applied for College Financial Contingency Funding.

To find out more or to discuss your eligibility for support via the Digital Loans Scheme, please e-mail:

digitalloans@nptcgroup.ac.uk

Applications to borrow a device will open in September 2023.

PERSONAL TUTORS AND COURSE COORDINATORS

Your personal tutor or course coordinator will be the first point of contact for you to discuss any issues or concerns. It is essential that you attend tutorial every week.

The Student Support team based in the Student Zone, are also available to support you with any concerns or worries that may arise. They will endeavour to ensure you enjoy a happy and successful time whilst you are studying.

WORKING ONLINE - TIPS FOR STUDENTS

Some courses may involve a mix of face-to-face and online learning. The College has put together some helpful tips to support you when you work from home.

Study at Home Tips

A Place to Work

Set up a comfortable and quiet space in your home. You will need your notes, files, notebooks and pens. Find time to work alone.

Stay Organised

If you need to share computers with the people in your home, agree a timetable that works for everyone in the house.

Have a Routine

Get dressed every morning (no PJ's on Teams!) You should get ready in the morning like every morning for college.

Have a Timetable

Try to stick to your normal college timetable.

Stay Focused

Make the most of organized breaks to keep you focused – don't forget to stretch and move if you are online for a long period of time.

Online Chat Group

This will help students who find learning from home difficult. A class chat will help and support everyone. Remember to include all your class and to always follow the student code of conduct when online



Welsh at the College

Welsh language and culture is an important part of the ethos of NPTC Group of Colleges. The College is aware of how being bilingual can benefit you in education, the workplace and in everyday life. Provision is expanding across many of our subject areas, giving you the opportunity and choice to study through the medium of Welsh or bilingually in the classroom or on your work placement.

We are here to support you should you wish to have a Welsh speaking personal tutor, study in Welsh, complete your assignments in Welsh, sit your exams in Welsh or receive your course materials and resources in Welsh whilst studying with us at the College... the choice is yours. We will also encourage you as a non-Welsh speaker or Welsh learner to develop your Welsh language skills, giving you better employment opportunities in the future.

If you don't wish to study through the medium of Welsh but want to maintain your Welsh language skills, don't worry; we have lots of fun activities throughout the year that will give you the opportunity to use your Welsh whatever your language level... Don't be shy – siarad Cymraeg!



This symbol on course pages indicates that some courses, modules or aspects of courses can be undertaken through the medium of Welsh.

For more information, contact: cymraeg@nptcgroup.ac.uk



STUDENT ZONE

Every student at NPTC Group of Colleges is important to us and we go the extra mile to ensure that the time you spend at college is both productive and pleasurable.

The Student Zone is a place where all students can receive help, advice and support. Staff in the Student Zone provide many support services that underpin your learning journey, including:

- The application and admission process
- Enrolment and induction
- Student Finance FCF, EMA, WGLG for FE students and Student Finance Wales for HE students
- Guidance and careers
- Study support
- Additional learning needs (ALN) and disability support
- Transition Support
- Counselling and safeguarding
- Wellbeing Officers
- Study Skills Coaches

Plus lots more! Call in to see us or e-mail: studentsupport@nptcgroup.ac.uk

Working in the Student Zones are skilled teams who draw together the key aspects of activities. The teams are spread across the College sites which mean that students are looked after at all the main points of entry into the College.

If you need extra help and guidance or have concerns that are troubling you, the professional and friendly team are there to help and support. They are able to offer advice, advocate and signpost you to staff and partner organisations that can help.

WELLBEING OFFICERS

Our team of wellbeing officers are based in the Student Zones on each of the college sites. They provide support for students who may be facing challenges both inside and outside of the college environment. The wellbeing officers work alongside academic tutors and study skills coaches to support attendance, attainment and progression for students. The team also work closely with partner agencies such as Social Services, Housing and CAMHS. You can contact the team through your tutor, calling into the Student Zone or e-mail: wellbeing@nptcgroup.ac.uk

STUDY SKILLS COACHES

The study skills coaches work with students and offer additional support for upskilling via 1-1 sessions and group workshops. The study skills coaches work with the wellbeing officers to provide a seamless wraparound service for students.

STUDENT AND BUSINESS SERVICE ASSISTANTS

The Student and Business Services Assistants can assist and advise on applications regarding Education Maintenance Allowance (EMA), Welsh Government Learning Grant (WGLG), Financial Contingency Fund (FCF). The team can also advise on transport, student absences and issue proof of study letters, these are often used to claim a reduction in council tax. The team can be contacted on **studentsupport@nptcgroup.ac.uk**

STUDY SUPPORT

The Study Support team offer a wide range of support to help students reach their full potential and access and participate fully in their chosen learning programme. All students can receive help from the Study Support team, with specialist support, advice and guidance available for students with additional learning needs and/or disabilities.

Study support is available to students on all sites and the team includes:

- SpLD Assessor assesses students for exam access arrangements, and provides support to learners and staff to facilitate success
- Assistive Technology Coordinator
 - provides support and strategies for students with a range of needs including sensory, physical, and specific learning needs
 - Identifies and provides resources or assistive technology required for learning, e.g. specialist software and laptops/iPads.



- ASD Coordinator provides specialised and bespoke support to those who identify as having autistic spectrum conditions to progress in their learning
- Transition and Review Officer- will support the transition of those with ALN from school to college, within college, and with further progression to employment, higher education, or training
- Study Skills Assistants will provide general and specialised classroom support to enable access to learning.

DISABILITY STATEMENT

NPTC Group of Colleges takes seriously the need to make the College accessible and welcoming to students with disabilities of all kinds. We will discuss the needs of every potential student and help if we can. If we cannot, we will say so and try to offer advice on alternative solutions. For further advice, guidance and support, email:

ALN@nptcgroup.ac.uk

STUDENT KOOTH



NPTC Group work with Student Kooth to provide an online wellbeing platform that runs alongside the support already available at college. Student Kooth provides a free service 24/7, including evenings and weekends. The service is anonymous and confidential and there are no waiting lists or referrals.

Students will be required to register with Student Kooth as part of induction.

Log on to **Student.kooth.com** using your college email address, it is accessible through mobile, tablet, desktop and provides:

- Information, activities, resources and self-care tools available to download
- A chat function to speak to a readily available counsellor
- An online magazine to submit stories or write articles
- The facility book sessions with a named counsellor
- A range of forums to offer facilitated peer support
- A messaging function to contact the service
- Live discussion groups.

STUDENT PEER MENTORS

Student Peer Mentors are volunteers from all areas of study who have received specialised training to support young people.

Student Peer mentoring sometimes takes place between a person who has usually lived through a specific experience and person who is new to that experience, in addition to being available to discuss such topics as:

- Confidence building
- Help to achieve academic goals
- Adapting to life at college
- Promoting wellbeing activities
- Encouraging lifestyle choices

You can access the service by contacting: studentpeermentoring@nptcgroup.ac.uk



SUPPORTED LEARNERS

The College has a Designated Person who acts as an advocate and provides support to

- Carers and young adult carers
- young people in care, care experienced and estranged students
- armed forces veterans and children of serving families
- students who work with the youth justice and early intervention service
- students with refugee/asylum seeker status

Students may be eligible to receive additional financial and wellbeing support during their time at College.

If you would like to find out more email: studentsupport@nptcgroup.ac.uk

ABSENCE REPORTING

Authorised Absences Include

- Medical appointments which cannot be made outside of college hours – Evidence Required.
- An employment interview or university visit Evidence required.
- A work placement as part of the course evidence required from tutor.
- Attendance at a wedding or funeral no evidence required.
- Attendance at court/probation meeting evidence required.
- A driving and theory test evidence required.
- A student representative meeting evidence required from Senior Officer: Equality and Diversity
- A student disciplinary meeting evidence required from Head of School
- Disruption to transport no evidence required.
- Caring responsibilities no evidence required.

Unauthorised Absences

- Holidays, these should be taken out of term time.
- Employment which is not part of the course.
- Birthdays or family celebrations.
- Driving lessons.

Students are encouraged to view the Attendance Policy in full. This is available on request at your Student Zone.

STUDENT PROGRESSION

If you have enrolled on a two year programme and meet the progress criteria at the end of your first year of study you are eligible to proceed to the second year. Your tutor will explain the re enrolment process during your tutorial. This will be the same if you are moving onto the next level of your course.

EXAM CERTIFICATES

It is the student's responsibility to collect certificates once examinations have been completed. Students can contact the examinations officer to confirm expected delivery of certificates to college.

Students must produce proof of identification before certificates can be issued. This can be a bank card, passport or driving license.

In some circumstances, certificates can be collected on behalf of the student. In such cases the student must produce a letter containing their student ID, name, address, dob and a list of certificates to be collected. The letter must also include details of the person they are authorising to collect the certificates.

The nominated person must also show proof of identification ie bank card, driving license or passport

Certificates are retained at college for three years and destroyed after this date. Replacement certificates can be obtained by contacting the awarding bodies directly, which will also incur a fee.

For further information, email:

exams@nptcgroup.ac.uk

CAREERS WALES

Careers Wales Advisors can be contacted to provide independent advice and guidance to students in relation to careers and progression.

E-mail: **www.careerswales.com** or phone **0800 028 4844**. Advisors will also be present at the College during the enrolment period.

LIBRARY SERVICES

The College provides well-equipped libraries giving you access to a wide range of services and resources that you need for your studies. You can borrow the books you need for your course, and access high quality online information and e-books via the online library. Each library has the facilities to help you to make the most of your time on campus, with a variety of different study spaces. Choose from collaborative spaces to complete group work with classmates or find a quiet place to study in your own time. We have PCs and laptops for you to use in the library, or you can bring your own device and connect to the college wi-fi.

Our libraries are staffed with helpful and experienced advisors who will show you how to develop your research skills, and how to find the best information you need for your projects and assignments. Library staff can give advice about research skills, how to present your information and reference your work. We can also provide assistance when you are using PCs and will help you to develop your digital skills. Our services are available in-person or online, and you can call in and see us, or chat online via Teams. We provide printing, photocopying, binding, and laminating services for you to prepare your assignments, we even have an A1 printer for your poster presentations. All our libraries have a small stationery shop for those classroom essentials. Our libraries are located across the Afan, Brecon Beacons, Neath and Newtown colleges, and you are welcome to use any of our facilities. For further information, email:

For further information, email libraries@nptcgroup.ac.uk

STUDENT INVOLVEMENT

HAVE YOUR SAY!

We are committed to making sure students are involved in all aspects of college life. This includes asking students for your views on our:

- Teaching and learning
- Resources, facilities and venues

There are plenty of opportunities for students to share their views while in College, including: events, classroom evaluations, focus groups, online voting and course meetings.

STUDENT AMBASSADOR PROGRAMME

The student ambassador programme provides opportunities for students to be fully involved in creating or changing the provision and services provided by the College.

College students will have the opportunity to apply for the specialist ambassador roles and the successful applicant will be awarded a bursary.

STUDENT REPRESENTATIVES

At the beginning of the academic year, each class elects at least one Student Representative. Student Representatives are responsible for listening to the views, concerns, and experiences of their class on issues including learning and teaching.

Student Representatives provide feedback at course meetings, academic school forums, and termly 'Senedd' meetings with other Student Representatives. Student Representatives will be invited to attend training events, conferences, and annual celebration events featuring freebies and prize giveaways. If you'd like to become a Student Rep, get in touch with one of your course tutors.

- Support services (e.g. student counselling)
- Extracurricular activities (e.g. sport)
- College strategy (the main goals the college is focused on).

Students are at the centre of the Colleges' day-to-day running and long term planning, making sure that everyone has an equal voice.



For further information, please

studentsupport@ nptcgroup.ac.uk

STUDENTS' UNION

As a student at NPTC Group of Colleges, you automatically become a member of the Student Union. The Student Union is run by students for students, and is designed to represent the voices Further and Higher Education students, and to engage students across all the campuses in socialising and creating a community feeling. The Student Union hold events and campaigns to bring students together and make an atmosphere - more than just an education, a lifestyle. In September you'll have the opportunity to run for a Student Union Officer position, whether you're a new or returning student, on any campus or course. For more information, call into your Student Zone.

Centerprise is a dedicated enterprise and business incubation centre based at Neath College and Newtown College.

The centre provides a professional, supportive environment for individuals who are setting up their own business and includes access to a range of FREE* facilities and support including:

- Serviced office space
- Hot Desk facilities for those who don't require a full-time office space
- A professional business address
- Access to ICT including telephone, print and copying facilities
- A receptionist to answer calls and greet your clients
- Business support and guidance
- Access to specialist training workshops
- **Executive meeting rooms**
- Access to fully equipped training rooms
- Networking and collaborative working opportunities
- Access to reprographic facilities
- Free car parking.



Contact

Centerprise, NPTC Group of Colleges, Dwr-y-Felin Road, Neath, SA10 7RF www.nptcgroup.ac.uk centerprise@nptcgroup.ac.uk 0330 818 8612





F > NPTCenterprise



As a College student we will help you with \rightarrow

- Work experience placements
- CV Writing
- **Application forms**
- **Interviews**
- Finding a part-time job to fit around your studies





KEEPING SAFE

KEEPING SAFE ONLINE

The internet is a great way to connect with your friends and learn new things, but it's also important to stay safe when connected. Here are a few ways you can help make sure you're not in danger when you use the internet.

Be careful what you share online

- When you choose a profile picture for a social networking website like Facebook or Twitter, avoid photos that could give strangers clues about where you live
- Check your privacy settings regularly
- Think about what should be shared in public and what shouldn't
- Check your location settings some sites and apps like
 Snapchat let you share your location with other users
- Learn about how you can take care of your digital footprint.

THINK BEFORE YOU POST

Don't upload or share anything you wouldn't want your parents, teaching staff or friends seeing. Once you press send, it is no longer private. You can't be sure who will end up seeing it.

NEVER REVEAL YOUR PASSWORD

Use strong passwords that are hard for others to guess, using a mix of letters and numbers. Keep passwords to yourself and change them regularly.

BE CAREFUL WHO YOU CHAT TO

If somebody you don't know adds you as a friend, ignore them and delete their request. Don't share personal information like your address or phone number with somebody you don't know and learn about the signs that someone is trying to groom you online.

If you have any concerns we have staff that are Child Exploitation and Online Protection trained and they will be able to advise you what to do. They can be contacted on **safeguarding@nptcgroup.ac.uk**

CREATING A SAFE LEARNING COMMUNITY

The College is working with other FE Colleges across Wales and with the Welsh Government to create a learning environment in which all students feel safe and are able to study and reach their full potential.

To help us in this task we ask that you help us by:

- Reporting suspicious behaviour Suspicious behaviour means any action that makes someone feel worried or anxious. Remember to focus on a person's behaviour, not their appearance.
- Reporting a suspicious item A suspicious item is any object that makes a person feel worried or anxious. If you see anything that you think is suspicious, report it right away.

You can report anything you are concerned about to the Safeguarding Team, College Manager, a member of staff from the Student Zone or the College receptionist.



RUN

- If you are caught up in a gun or knife attack, RUN to safety
- Don't waste time taking photos or videos
- Tell others to go with you
- Don't let anyone or anything slow you down
- Just RUN to safety, this is your best option.



HIDE

- If you can't run, HIDE
- Lock yourself in a room, with solid wallsIF possible
- Keep away from windows and doors
- Be very quiet, silence your phone
- Stay hidden until you are rescued, this may take some time



TELL

- Only when you are safe, phone 999 and ask for the police
- Tell them what has happened, who you are and where you are
- Answer all their questions as best you can

SAFEGUARDING

The welfare of students is of paramount importance and you have the right to feel safe. If someone is hurting/abusing you, you shouldn't:

- feel embarrassed or alone
- feel that it is your fault or that you are to blame
- keep it a secret
- feel afraid

If you are worried or concerned about yourself or someone you know please talk to your tutor, call to the Student Zone or email: **safeguarding@nptcgroup.ac.uk**

SAFEGUARDING TEAM

Members of the team wear yellow lanyards and you can approach them at any time if you are concerned or worried about your wellbeing or safety. To contact the team in confidence email **safeguarding@nptcgroup.ac.uk**

AELODAU TÎM DIOGELU • SAFEGUARDING TEAM

Governor with Responsibility for Safeguarding



Mari Shufflebotham **Head of Student Support** 0330 818 9263 mari.shufflebotham@nptcgroup.ac.uk

Deputy Designated Person

for Safeguarding



Designated Person for Safeguarding

Siân Jones Assistant Principal: Student Support and Inclusion 0330 818 9001 sian.iones@nptcgroup.ac.uk



Assistant Manager: Safeguarding & Resilience

Mandy Mellor Neath College 0330 818 9073 mandy.mellor@nptcgroup.ac.uk

Powvs Campuses



Rhian Davies Brecon Beacons College 0330 818 8256 rhian.davies@nptcgroup.ac.uk



Kevin Morris Brecon Beacons College 0330 818 9109 kevin.morris@nptcgroup.ac.uk



Steve Cass Newtown College 0330 818 8189 steve.cass@nptcgroup.ac.uk



Katherine Jones Newtown College 0330 818 8486 katherine.iones@nptcgroup.ac.uk



Victoria Lloyd-Jones Newtown College 0330 818 9049 victoria.lloyd-jones@nptcgroup.ac.uk



Helen Summers Newtown College 0330 818 9280 helen.summers@nptcgroup.ac.uk



Hannah Pritchard Newtown College 0330 818 9190 hannah.pritchard@nptcgroup.ac.uk



Bridget Royce Newtown College 0330 818 9232 bridget.royce@nptcgroup.ac.uk



Chay Billen Brecon Beacons College 0330 818 9154 chav.billen@nptcgroup.ac.uk

Child Exploitation & Online Protection

Clare Cluer Brecon Beacons College

0330 818 8201

Neath Port Talbot Campuses



Phil Jones Afan College 0330 818 8497 phill.jones@nptcgroup.ac.uk



David Rush Neath College 0330 818 9247 david.rush@nptcgroup.ac.uk



Sali-Ann Millward Llandarcy Academy of Sport 0330 818 9082 sali-ann.millward@nptcgroup.ac.uk



Lindsay Piper Llandarcy Academy of Sport 0330 818 9177 lindsay.piper@nptcgroup.ac.uk



Jamie Piper Maesteg Construction Centre of Excellence 0330 818 9176 jamie.piper@nptcgroup.ac.uk



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CONFIDENTIALITY STATEMENT

Confidentiality in dealing with student issues is respected at NPTC Group of Colleges. However, there are certain circumstances in which confidentiality cannot be guaranteed.

These are:

- if you are under 18 or a 'vulnerable adult' and the issue discussed involves any form of abuse
- you are over 18 and the issue discussed involves abuse and there are younger siblings in contact with the abuser who may be at risk
- if you disclose an intent to harm others or yourself

BULLYING AND HARASSMENT

NPTC Group of Colleges has a zero tolerance approach to harassment and bullying.

If at any time you are being bullied and/or harassed or you know of anyone being treated in this way by other students or members of staff, you MUST inform your personal tutor/course coordinator/or a member of staff from the Student Zone immediately. Information on what to do if you are being bullied or harassed can be found in the Bullying and Harassment Policy on Moodle.

Please ensure that you act in a mature and responsible way and treat each other with respect and dignity.

WHAT TO DO IF THINGS GO WRONG?

Our aim is to get things right first time, so we value our students' comments and suggestions. Although we have a range of stakeholder consultation and feedback mechanisms to help inform and improve our services, sometimes our service may fall short of expectations. Therefore we value any complaints that we receive and take them seriously. This includes anonymous ones, providing we have sufficient information for us to make further enquiries.

You can complain in person, by phone, in writing, by e-mail or by using our complaints form available from all our reception desks. You can also give someone consent to complain on your behalf. If you need support completing the form, staff at your Student Zone can help.

Details of the College Complaints Policy and procedure is available on our website for everyone and also on Moodle for our students. Both locations have our Complaints Leaflet for students which details the procedure. Bilingual complaint forms are available from our receptions, however complaints can be made by just emailing **complaints@nptcgroup.ac.uk**

ID CARDS & COLLEGE LANYARDS

STUDENTS AND STAFF ARE REQUIRED TO WEAR ID CARDS AT ALL TIMES.

When in college, staff and students will be given a lanyard and ID card which must be worn at all times, so those legitimately on site can be identified quickly. Failure to wear a college lanyard/ID card will result in disciplinary action. Lost, damaged, or stolen ID cards cost £5 to replace.

EQUALITY AND DIVERSITY

We aim to provide an inclusive and supportive learning environment that enables everyone to reach their personal potential. We welcome students from all backgrounds and abilities, regardless of race, gender, sexual orientation, gender identity, religion and belief, disability, or age. For advice, guidance or support, contact diversity@nptcgroup.ac.uk.



HEALTH AND SAFETY

NPTC Group of Colleges has a duty under Health and Safety law to ensure, as far as is reasonably practicable, the health, safety and welfare of students whilst at college. Health and safety is about ensuring that you do not get hurt or get ill whilst at college. The Health and Safety Policy can be found on Moodle.

The College has guidelines and regulations about safety. Some areas of college house dangerous equipment and hazardous substances. Please observe all notices and codes of practice.

EMERGENCY EVACUATION

- All areas of the College have emergency and fire evacuation procedures in place
- Information on what to do in the event of a fire can be found in all areas of the College, including classrooms
- We have a legal requirement to carry out fire drills on a regular basis and also test our fire alarm systems on a weekly basis. Details of the weekly tests can be found on the different campuses.



FIRE EVACUATION PROCEDURES FOR STUDENTS

If you discover a fire, break the glass of the nearest break glass box.

- Alert a member of staff to dial 999 immediately, if you hear the Fire Alarms or see the flashing beacons:
- Leave the room immediately, do not stop to collect personal belongings
- Proceed calmly to the nearest fire exit route (these are indicated by the green running person signs).
- DO NOT attempt to use the lifts, use the stairs
- For those persons requiring any assistance during an evacuation – go to the nearest designated REFUGE area.
- If necessary, trained staff will help you to leave the building
- Go to your designated Assembly Point and stay there
- Do not leave the Assembly Point
- Do not attempt to drive any vehicle from the car parks during a fire alarm
- Do not re-enter the building until instructed by Fire Marshal
- Wait for instructions from a Fire Marshal if you have a Personal Emergency Evacuation Plan (PEEPS).

If you are likely to have difficulty leaving the building in an emergency, please ensure your course tutor is informed, so that a personalised plan (PEEP) can be put in place.

REPORTING ACCIDENTS

All accidents and incidents should be reported to your tutor, who will help you complete the appropriate college incident form.

FIRST AID

The College has a team of qualified First-Aiders who are available should you need treatment for minor ailments and injuries. They can be contacted through your personal tutor.

ENVIRONMENTAL AND SUSTAINABILITY ISSUES

- the College is committed to saving energy and protecting the environment
- all staff and students should be 'Energy and Sustainability Aware' to help the College to be environmentally friendly and to meet the Net Zero Carbon targets
- there are recycling bins on all campuses for staff and students to recycle paper, plastics, cans, glass and cardboard.

NO SMOKING POLICY

There is a no smoking policy in place for each campus. This includes both inside and outside of our buildings.

Please contact your course tutor or campus manager if you require more information. This policy also applies to vapour and electronic cigarettes.

PARKING

There is limited parking on college sites so please park considerately in designated spaces.

All sites have disabled parking areas and accommodate bike racks.

Do not block fire exits or access routes for emergency vehicles and observe the 10 mph speed limit.

LOST AND FOUND PROPERTY

Never leave valuables unattended. Any enquiries concerning lost or found property should be made at the College reception desks.

DISCLAIMER

NPTC Group of Colleges will not accept responsibility for any damage to or loss of student's personal belongings on any college premises. You can insure your personal belongings against loss/ damage yourself if you wish to.

PLACES TO EAT

Free breakfast is available to all students on proof of their student ID.

NEATH COLLEGE:

The Brook, D Block, 8.30am - 3.00pm

The Brook Café offers a grab and go style offer including a full breakfast available from 8.30am until 11am. From 11am onwards lunch is served including pastas, pastries, curries, and pizzas etc.

Starbucks - The Brook, D Block, Monday - Friday: 8.30am - 3.00pm

Starbucks - A Block, Monday - Thursday 8.30am - 4.30pm Friday 8.30am - 3pm

Café 73, C Block, 8.30am - 1.30pm

The Café 73 offers a full breakfast from 8.30am.

Freshly brewed coffee, coupled with a freshly cooked panini says it all really!



AFAN COLLEGE:

The Refectory, Monday - Friday: 8.30am - 2.00pm

Fully cooked breakfast available from 8.30am from 11.30am a selection of homecooked meals are then served including pastas, lasagnes and traditional roasts. Freshly prepared salads and jackets.

Café 53 Starbucks

Monday - Thursday: 9.00am - 4.00pm

Friday: 9.00am - 3.00pm

Offering freshly prepared drinks the Starbucks way.



BRECON BEACONS COLLEGE:

Refectory: Monday - Friday: 8.30am - 1pm

Offering a full breakfast from 8.30am daily, then fresh homemade meals from 11.30am.

CAFÉ Y GAER

Monday - Friday: 8.30am - 5.30pm,

Our new café in the heart of the town, from here we will be serving both the College and members of the public. We will be offering freshly baked pastries, homemade cakes and made to order sandwiches and salads. Freshly brewed coffee roasted here in Wales and supporting local businesses.

NEWTOWN COLLEGE:

Refectory Starbucks Coffee Shop: Monday – Friday, 8.30am - 2.30pm

Offering the full coffee shop experience with freshly prepared meals available daily. Not forgetting a full breakfast from 8.30am.

PAYMENTS

Payment can be made via card or contactless with your mobile phone, we do except cash but would rather contactless. All vending machines have contactless facilities.

As a department we are aiming to reduce our environmental impact we impose. We already offer all our takeaway products in directly compostable cartons. Last year we gave away over 2000 reusable cups made from recycled plastic. Our disposable cutlery is made from bamboo, BUT we can't do it alone. We need you to support us, and by changing a couple habits we can all make a change.

- Use a plate if available instead of a disposable container.
- Bring your own reusable cup.
- Recycle your rubbish in correct bins.

Working on an average of 3000 staff and students on site across all the campuses. If everyone on all the campuses bought 1 coffee per day for one week and used a reusable cup we would save:

15000 single use cups 552.66kg of Carbon Dioxide 49.50kg of plastic 14217mj of energy 337.5kg of timber

A little change today goes a long way tomorrow.

SPECIALIST COLLEGE SERVICES

In order to create realistic working environments for students, several vocational courses are provided with specialist units that all students can benefit from. These include:

LEE STAFFORD ACADEMY OF HAIRDRESSING, BARBERING AND APPLIED THERAPIES



Award-winning celebrity hairdresser, Lee Stafford, continues to wow local stylists and students with his enthusiasm and talent at exclusive masterclass workshops held in the Lee Stafford Academy of Hairdressing, Barbering and Applied Therapies.

The Lee Stafford Academy is available at Afan, Brecon Beacons and Newtown College, and is the only one of its kind in Wales, offering budding hairdressers unique training and exceptional masterclasses that they can't get anywhere else.

The aim of the Academy is to ensure that students from NPTC Group of Colleges are the most employable in the country; as stylists, colourists or in any hairdressing field of their choice. The College's hairdressing and beauty salons are open to college students and the public. They offer a wide range of hair and beauty treatments with free consultations. Students are offered reduced prices.

THE BAKERY SHOP

Students following the bakery courses at Neath College bake bread, cakes and pastries that are sold daily at the College's Bakery Shop. Many students and staff take advantage of the high quality, reasonably priced produce on sale. There are a range of freshly made sandwiches, snacks and meal deals available. Students can use their free meal allowance at the bakery.

SPORTS FACILITIES

The College has extensive sports facilities at the Llandarcy Academy of Sport which offers an indoor sports hall with climbing wall, warm-up area and bounding track, multiuse games area (MUGA) and 3G pitch. In addition there is a strength and conditioning Gym and an indoor barn training area.



These facilities are available to students following Sports and Public Services programmes, as well as by all students in Sports Clubs and Academies within the College.

LILLIPUT DAY NURSERY, NEATH COLLEGE

Lilliput Day Nursery is a purpose built building located onsite. The nursery is registered with, and inspected by the Care Inspectorate Wales (C.I.W), under the Children Act 1989, to provide full or part day care for children, aged 12 weeks to 7 years and 11 months.

All staff are fully qualified and experienced Nursery Nurses. The Nursery is open Monday to Friday, from 7.30am to 6pm and offer childcare places for children of students, College staff and the wider community.

The Lilliput Day Nursery aims to provide high quality day care that enhances the development, care and education of children in a safe, stimulating and caring environment, where they learn through play in partnership with parents/carers.

Lilliput Day Nursery follows Welsh Government initiatives by implementing the Foundation Phase, Design to Smile and Healthy Sustainable Pre-School Scheme. The Nursery is a member of Early Years Wales.

For further information please email Lilliput Day Nursery: **lilliputdaynursery@nptcgroup.ac.uk** or call us on **0330 818 8039**

The College Financial Contingency Fund (FCF) may be available to support students with the cost of childcare.

For further information email: studentsupport@nptcgroup.ac.uk













