



CARERS CHARTER

Caring for Carers

The student support team under the guidance of the carers lead will work in a proactive, collaborative environment of equality, trust, respect and co-operation and will listen to, understand and respond flexibly to carers so that every contact they have with the team is a personalised and positive experience

If you are carer and have a caring responsibility NPTC Group are committed to provide free, impartial, non-judgemental advice, guidance and support services. This support will empower carers to achieve their highest educational potential. The College will work to remove barriers to learning; strengthen readiness to learn; and sustain a safe and healthy college community.

Who is a Carer?

The legal definition of a carer is a person who provides or intends to provide a substantial amount of unpaid care on a regular basis for another individual. A young adult carer is a young person aged 16-25 and a carer is anyone over 25 years old

The Equality Act 2010 protects a person who experiences discrimination because they are associated with someone who has a disability. The Act also allows reasonable adjustments to be requested for caring responsibilities.

What Carers can expect from the College

The College is committed to providing

- The College will endeavour to work closely with schools and local authorities to continue and review the support you require
- A priority enrolment appointment
- Specialist financial advice to consider eligibility for free transport, meals, enrolment fee waiver and access to emergency funding
- Access to a specialist wellbeing officer
- Support to develop a Pattern of Care Form and Emergency Plan that reflects the Individual needs of the carer
- A Carers card, this card will let your tutor know if you need to leave a lesson, take a call or respond to an emergency situation
- Links with local agencies
- Help to complete carer assessments, that could result in additional funding and support
- All new or existing students an opportunity to tell us if they are carer or young adult carer and if they would like to be contacted by the carers lead
- Training and guidance to actively support staff who work alongside carers
- A named academic support lead

To find out more contact studentsupport@nptcgroup.ac.uk