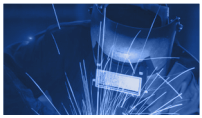
Specialist Support for Students



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Notes

This booklet has been produced to provide information for supported learners and the specialist support available to them.

If you are a student listed in one of the categories and feel you may need additional support please call to the Student Zone or e-mail: studentsupport@nptcgroup.ac.uk

Carers and Young Adult Carers

Carers and young adult carers will:

- be asked to voluntarily complete a Carers Support form to identify individual support needs
- be offered the opportunity to carry a Carers Card
- have the opportunity to be supported by a designated wellbeing officer
- have the College admin fee waived at enrolment (young adult carers aged between 16-25 only)
- receive free transport (if applicable) and free meals if eligible for FCF funding.

The College holds the QSCS Award (Quality Standard Carer Support) to further support its learners.

Care Experienced Young People, Care Leavers and Unaccompanied Asylum Seeker Children

The Student Support team work closely with local authorities to identify young people in care/care leavers to ensure a continuous transition to college. Young people in care, care leavers and unaccompanied asylum seeker children will:

- be invited to attend a designated day of enrolment
- have the opportunity to be supported by a designated wellbeing officer
- have the College admin fee waived at enrolment
- be eligible for free clothing and equipment required for their course
- receive free transport (if applicable) and free meals if eligible for FCF funding.

Veterans of the Armed Forces and Students with Parents Serving in the Armed Forces

Veterans of the armed forces and service children will:

- have the opportunity to be supported by a designated wellbeing officer
- receive free transport (if applicable) and free meals if eligible for EMA/WGLG/FCF funding.

Students with Refugee/ Asylum Seeker Status

The College support students of all nationalities including refugees, who will receive:

- 1-1 drop-in support
- help with completing student finance applications - if eligible
- Access to support from a specialist student ambassador.

Student Zone

The Student Zone is a place where all students can receive advice, support and information relating to:

- student absences and student finance: studentsupport@nptcgroup.ac.uk
- counselling/wellbeing support: studentwellbeing@nptcgroup.ac.uk
- studyskills support: studyskillscoach@nptcgroup.ac.uk
- safeguarding concerns: safeguarding@nptcgroup.ac.uk
- equality and diversity: diversity@nptcgroup.ac.uk
- careers advice: www.careerswales.gov.wales
- additional learning needs support: aln@nptcgroup.ac.uk
- student involvement: studentreps@nptcgroup.ac.uk
- bullying and harassment: itsnotoktotreatmethisway@nptcgroup.ac.uk

You could receive extra money to support your studies through EMA or WGLG. To check if you're eligible.

Support may also be available through FCF. For more informationvisit our Website or Scan here

For further information contact the Designated Lead for supported learners: mandy.mellor@nptcgroup.ac.uk